

Standard Terms and Conditions

- A booking confirmation must be completed upon acceptance of the quotation and returned to Action Training Academy (ATA).
- The invoice will be generated in accordance with the signed booking confirmation.
- Proof of payment is required as per invoice, 5 working days prior to commencement of the training, in order to avoid postponement.
- No refunds are applicable; rather training may be deferred to a mutually agreed date.
- Additional travel costs may apply for on-site training where the travel distance is greater than 30km from our training centres.
- Additional accommodation costs apply where instructors are required to lodge locally near the on-site training location.
- Additional lunch costs may apply to training scheduled at ATA training venues, at a cost of R50.00 per learner upon request.
- Certificates are issued only to employer's representative.
- Training can be conducted at a venue of your choice where learner volumes equal or exceed 8. Should learner volumes not meet the minimum on-site training requirement, they may attend / join a "Public Course" presented at an ATA training centre.
- 100% course attendance is a course completion criteria for any/all courses undertaken.
- Action Training Academy shall use its best endeavours to train our customers and service their equipment correctly and timeously but does not warrant that it shall do so nor does it warrant that the customer shall not incur any damages resulting from our services or related occurrences or resulting from the equipment not having been serviced properly or personnel not having trained properly. The customer hereby waives any claims it may have against Action Training Academy and indemnifies Action Training Academy and holds it harmless against all liabilities arising out of the causes of action set out.

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